

Marie Laguerre

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Results-driven informatics analyst with expertise in healthcare informatics methodologies, data analysis, and electronic health records. Possessing multiple Epic module certifications and a bachelor's degree in healthcare administration while leveraging technology to enhance organizational efficiency. Eager to apply comprehensive knowledge to drive operational improvements and elevate patient care.

PROFESSIONAL EXPERIENCE

Accuity

April 2023 - Present

Revenue Cycle Data Process Analyst

DECEMBER 2023 -PRESENT

- Assess, validate, and analyze data for effective presentation across organizational levels.
- Collect and analyze data from various reporting sources, inputting, and compiling information to track, trend, and forecast metrics.
- Implement Discharged Not Final Billed (DNFB) report to monitor and resolve outstanding billing issues, contributing to the optimization of Accuity revenue cycle data integrity.
- Collaborate with Operational teams to resolve discrepancies, monitor daily DNFB reports, and facilitate process enhancements for improved data entry integrity.

Health Information Management Revenue Cycle Analyst

APRIL 2023 - DECEMBER 2023

- Analyzed data to assist revenue cycle leadership in making informed decisions through data analysis and interpretation.
- Generated insightful analytics, programmatically leveraging key performance measures for meaningful insights.
- Developed and maintained 50 data repositories in Power BI, SQL, and Tableau, facilitating comprehensive reporting and analysis.
- Maintained rigorous standards for data integrity, analytics, and reporting aligned with Revenue Cycle initiatives, addressing variances and reporting findings to stakeholders.

Advantasure

January 2022 - April 2023

Risk Adjustment, Hierarchical Condition Category (HCC) Auditor

- Established precision and comprehensiveness of diagnoses and services in 150+ patient encounters, aligning with the ICD-10-CM Official Guidelines for Coding and Reporting.
- Generated 150+ comprehensive audit reports, offering actionable insights to internal teams and contributing to continuous quality improvement initiatives.
- Collaborated with cross-functional teams to implement process enhancements, thereby boosting the overall efficiency of risk adjustment operations.

Change Healthcare

December 2020 - January 2022

Risk Adjustment, Charts Auditor

- Managed the implementation of 60+ scheduled audits, conducting thorough reviews of records and procedures with precision to meet defined objectives.
- Applied knowledge of the relationship between ICD-10 coding and HCC (Hierarchical Condition Category) coding, ensuring precise claim reimbursement.
- Compiled, abstracted, and coded 300+ patient data using classification manuals and standardized systems.

Maximus IRS

May 2020 - December 2020

Associate Project Manager

- Developed project documentation by providing accurate and comprehensive status reports, risk assessments, action item logs, and leveraged project management tools for monitoring and reporting to management.
- Facilitated project post-mortems, offering insights for ongoing improvement in project management processes.
- Partnered with 10 senior project managers to enhance project efficiency and contribute to the overall success of the team.

Baylor Hospital

Patient Access Representative

JUNE 2016-MARCH 2020

- Inputted 150+ patient data with precision into the electronic health record (EHR) system, emphasizing the importance of maintaining data integrity.
- Verified patient identity with a commitment to upholding privacy and security regulations, including the trusted standards of HIPAA.
- Ensured patient confidentiality, aligning with both regulatory standards and hospital policies governing protected health information.

Patient Care Technician

JANUARY 2012- JUNE 2016

- Obtained and reported patient vital signs, noting changes from prior measurements to the staff nurse or physician.
- Collected dietary information, assisted with feeding, and monitored intake to support patients in achieving nutritional objectives and wellness goals.
- Offered immediate assistance in emergency and routine paging situations, evaluating needs, and delivering care promptly.

EDUCATION & SKILLS

Southern New Hampshire University

Manchester, NY

Bachelor of Science in Health Administration/Healthcare Information Management

August 2023

Skills: Jira, SQL, Tableau, Power BI, EHR systems (Epic, 3M, Cerner, Allscripts), HIPAA Compliance, ICD-10-CM/CPT/HCPCS, Data Analytics, Data Quality, System Analysis, Risk Compliance, Project Management

Certifications: Certified Governance, Risk Management, and Compliance (GRC) • Certified Professional Scrum Master (PSM) • Certified ServiceNow: Basic Administration • Certified Professional Coder (CPC) • Certified Health Information Technology Fundamentals & Healthcare IT • Fundamentals of Agile Project Management